



**Headteacher: Sara Rider**

**Assistant Headteachers:**

Hans Ramduth, Rebecca Seaton,  
Rachel Mottershead,  
Georgina Nixon

Thursday 6<sup>th</sup> July 2017

Dear Parents,

### **Improving School Communications with ParentMail**



The best parental engagement system in the UK

Communicating with parents is an important part of what we do, making sure you get the correct information about school news, activities and things that really matter is something we care about.

From 4<sup>th</sup> September 2017 we will be using ParentMail, a service used by over 6,000 schools, including Thames View Infant School, nurseries and children's clubs to communicate to parents. We will however be sending out a few emails, letters and texts over the next week so please do try and register.

ParentMail will be beneficial to you because you can:

- Use a free mobile app on Android and iOS to pick up school messages instantly.
- Have an account simply for school messages (away from your busy email inbox!)
- Connect to other schools, nurseries or clubs that use ParentMail.
- Highlight important messages or archive old messages to make life easier.
- Messages can be sent directly to mums, dads and carers – even grandparents!
- Pay for school dinners and trips
- Report absences quickly and easily
- Book parent evening appointments





- Sign you children up for after school clubs.
- Receive regular updates about life at our school.

Registering with ParentMail is very easy! Over the next few days you will be sent either an email and/or text message from ParentMail, when you receive this please just follow the instructions in the message.

Please be assured that ParentMail is registered with the Information Commissioner and guarantees that all information you provide will be kept private and will not be passed on to any other organisation.

Once registered, if you have an Android or Apple smartphone, we would highly recommend you download the **Thames View Junior App** for the best user experience. To do this, simply search for **Thames View Junior School** in your App store.

If you need any additional information or assistance, please visit the help site: [www.parentmail.co.uk/help/parenthelp/](http://www.parentmail.co.uk/help/parenthelp/) or if you have not received any contact from ParentMail within 7days please contact Miss Hales in the school office.

We hope that by fully engaging with parent mail that by Christmas, we will virtually paper free and using the app to its most full which will only serve to keep us better informed and connected.

Best Wishes,

Sara

